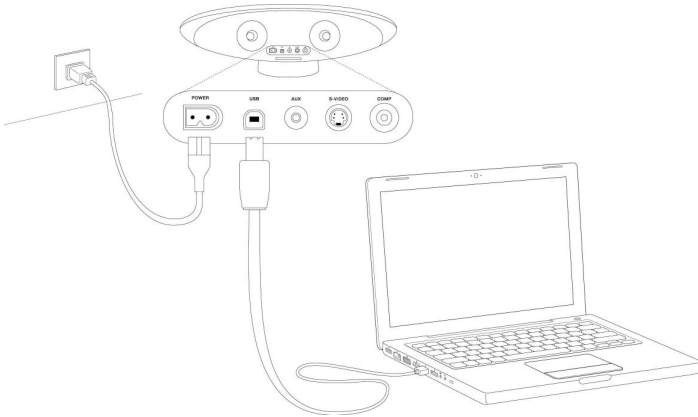


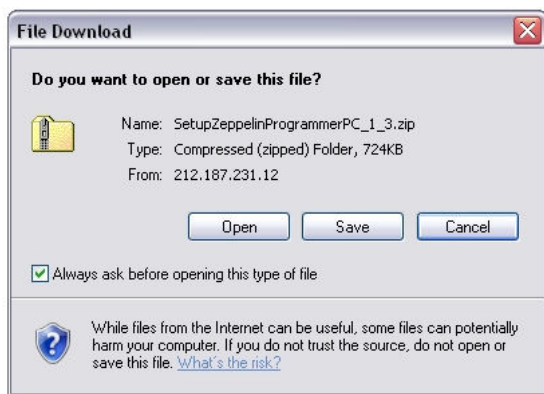
## Instructions for updating B&W Zeppelin software on a Windows PC.

1. Installation of the Update Programmer requires that you have the Microsoft .NET Framework installed on your computer. You can check for it by looking at the Add/Remove Programs list in Control Panel. If you do not have it, you must first download and install it from [www.microsoft.com/downloads](http://www.microsoft.com/downloads).
2. Connect Zeppelin to a USB output on your computer using a USB device cable (as used for USB printers) and connect it to mains power.

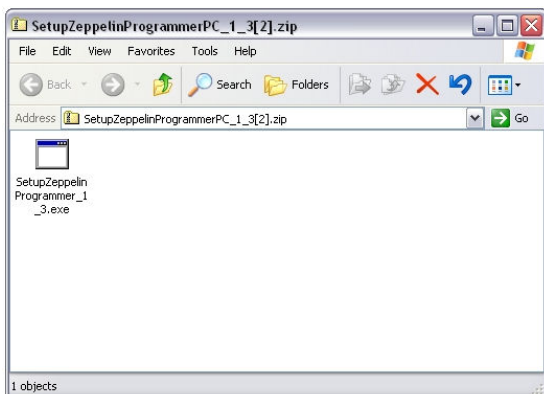


**If this is the first time you have connected Zeppelin to that particular USB socket on your computer, you must allow it to complete the "Found new hardware" process before running the installer program.**

3. Left click the [Zeppelin Software Programmer](#) for Windows PC download link on our web site.
4. If your browser blocks the next part, look for a banner at the top of the window to enable downloads. You will be presented with this download window:



5. Left click the Open button and you will be presented with this window:



6. Double click the file icon to install the Zeppelin Programmer on your computer. If there is no previous version of the Programmer on your computer, you will be prompted to place a shortcut icon on the Desktop. For ease of use, we recommend you install the icon, which will look like this:



7. Allow the Programmer to start up, either by retaining the check mark in the launch checkbox of the installer or by double clicking the desktop icon. The Programmer will start and pause with the following window:



8. Disconnect Zeppelin from mains power (by removing the power cable from its input socket or switching off the wall outlet). Then reconnect Zeppelin to mains power, after which the Programmer will continue and install the new software.
9. When the installation is complete, its window will look like this:



10. Remove the USB cable and close the Programmer. Zeppelin is then updated and ready to be used.